

Yealink USB Connect

QUICK REFERENCE GUIDE

For Compatible Yealink Headsets



The Yealink USB Connect device manager client manages Yealink USB devices such as a WH62/WH63 and WH66/WH67 USB headsets.

The USB device manager is compatible with the Windows 8 and above and macOS. Yealink USB Connect does not currently support running on a PC with the Apple M1 chip.

GETTING STARTED

To get started, you will need to download the USB device manager client from the Yealink website. Click on the following link to begin the download process: www.yealink.com/product/yuc.

Yealink USB Connect

Personalize and manage your Yealink headsets, webcams and speakerphones



ONE FOR ALL



EASY TO USE



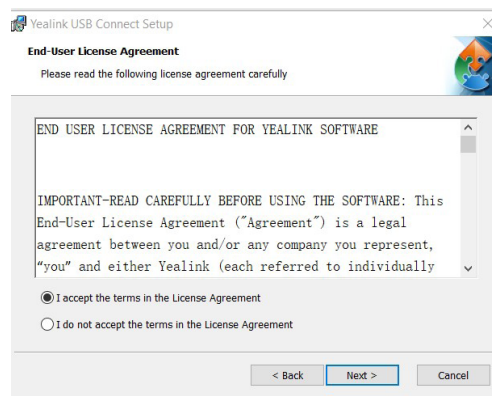
KEEP IT RUNNING

Download for WIN

Download for Intel MAC

- + Select your operating system and the USB Connect start up wizard will display.
- + Follow the wizard to complete the download.

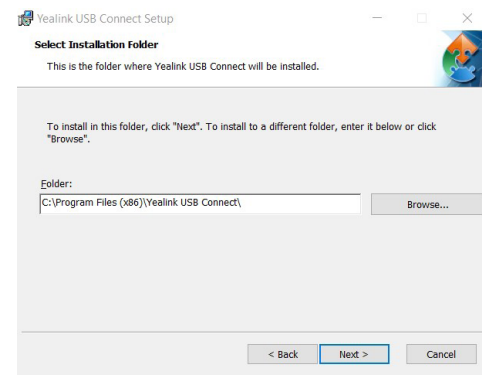
1. Read and Accept the End User agreement and click NEXT.



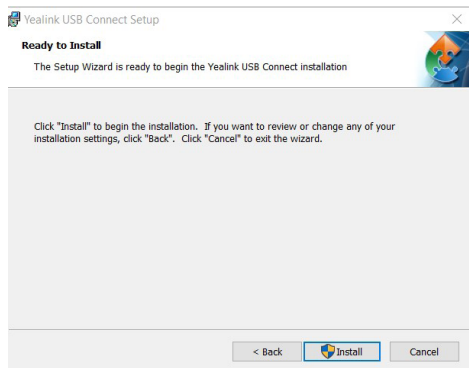
2. On the Welcome to the Wizard screen, click NEXT.



3. Select the installer folder and click NEXT.



4. On the Ready to Install screen, click INSTALL.



5. On the Complete the Setup Wizard screen, click FINISH.

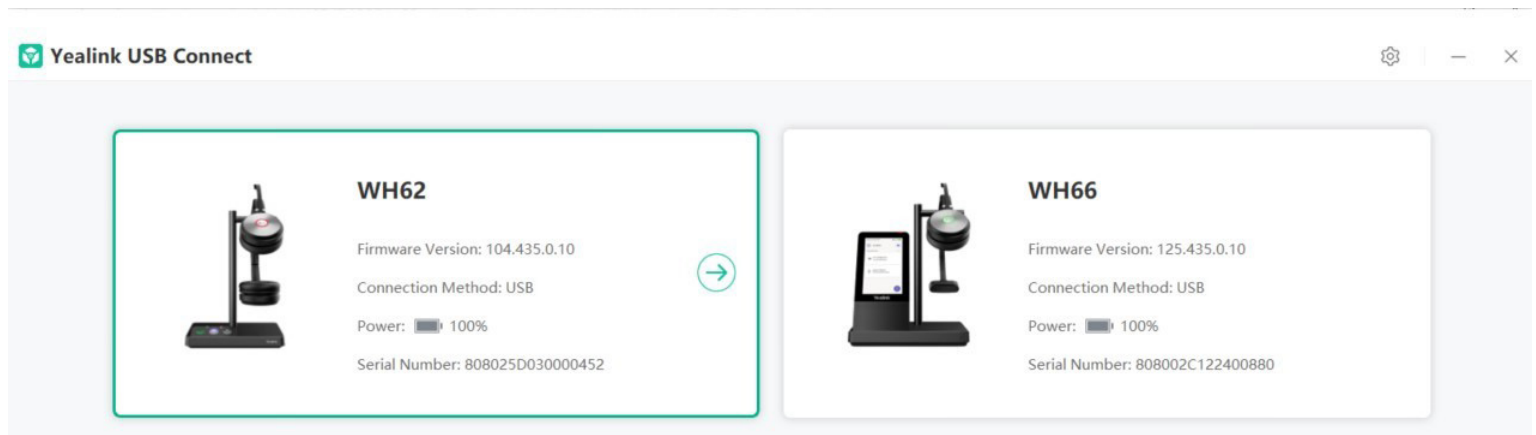


6. Plug your USB device into your PC. The Yealink USB Connect App appears with settings for your connected device.

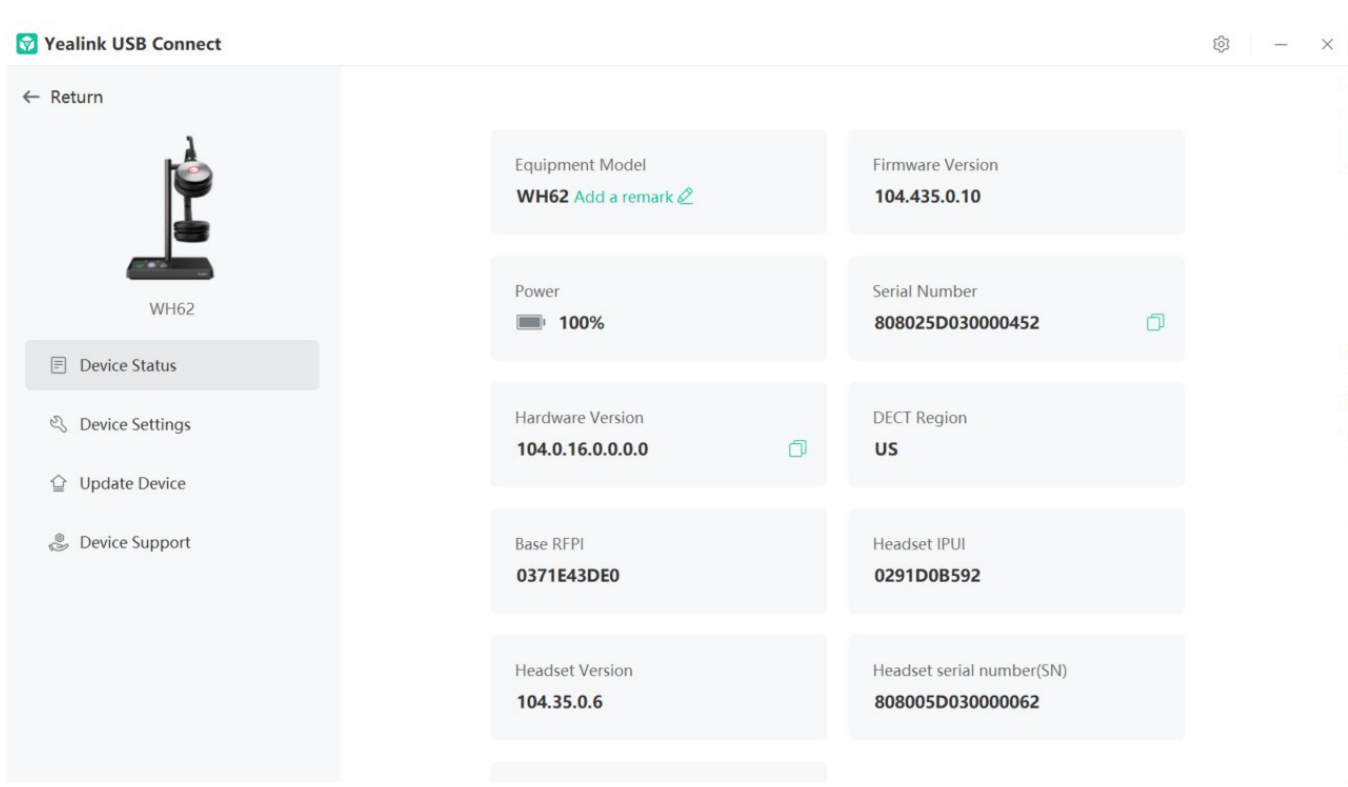
Need support? Connect with us at www.northland.net/support or Dial 4357 (HELP) or 315-671-6262 to speak to a Northland Representative

WHAT YOU SEE

When more than one headset is connected, you will see all connected headsets.
Hover over a headset and tap the green arrow to go to settings.



Device Home Screen



- + **Device Status** displays information for the connected devices.
- + **Device Settings** will display the Basic and Advanced settings for the connected device. [See page 3.](#)
- + **Update Device** displays the current status and if there is an update available, will give you the ability to run the update.
- + **Device Support:** includes log file information, device feedback and device recovery.
Note: Device feedback sends information directly to Yealink and will not be seen by Northland.

SETTINGS

The device settings are divided into basic settings and advanced settings and will vary depending on the connected device.

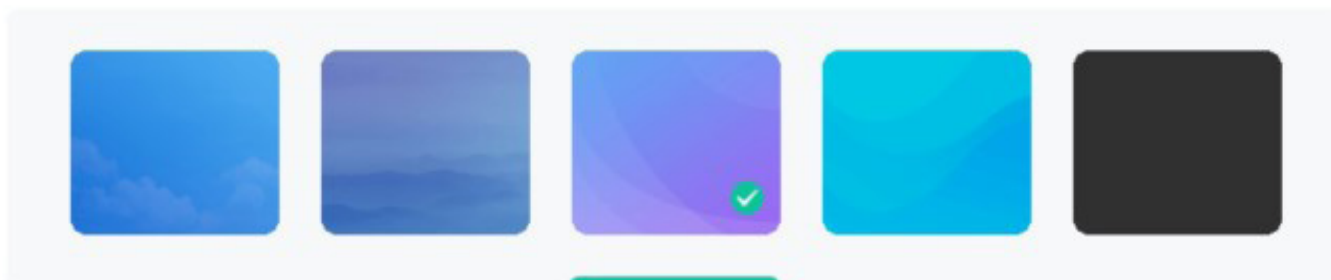
WH62/WH63 Basic Settings	
SETTING	DESCRIPTION
General	
Busylight	Set the status of the Busylight.
Sound	
Keypad Tone	Play Keypad Tone on/off
PC Softphone	
Call Control with Softphone	Enable/Disable USB Call control
Headset Local Ringtone	Set whether a local ringtone is transmitted from the headset when a call comes from a device connected via USB
Base Ringtone Volume	Set the base ringer volume when a call comes from a device connected via USB.
Local Ring Type	Select the local ringtone for incoming calls from USB-connected devices.
Deskphone	
Headset Local Ringtone	Set whether the headset will play the local ringtone when the desk phone has an incoming call.
Base Ringtone Volume	Set the base ringtone volume when the desk phone has an incoming call.
Local Ring Type	Select the local ringtone for incoming calls from USB-Connected devices.
General	
Bluetooth Switch	Toggles Bluetooth on/off.

WH62/WH63 Advanced Settings

SETTING	DESCRIPTION
General	
Audio Bandwidth	Wideband provides better audio, and narrowband provides better battery life and higher density.
Wireless Range	Select the wireless range between the headset and base. If you experience signal interference from other wired devices, select Medium or Short.
Voice Guidance	Enable voice prompts or not.
Voice Guidance Language	Set voice guidance language
Mute Reminder	If you talk while your microphone is muted, the headset will alert you.
Mute Reminder Interval	After Mute's regular reminder is enabled, the interval period of the regular reminder.
USB Computer Audio	When controlling the headset on the base, how does the speaker on the base play the non-call audio from the USB device.
Audio Play when Docked	Select the audio output below when the headset is docked on the base.
Environmental Adaptation	Use this configuration to adjust the headset performance in different usage environments.
Calling	
Call Device	Select the default call device: Deskphone/Softphone
PC Call Device	Set PC soft terminal call control focus: PC Softphone Teams/PC Softphone MaXUC
MFB Once to Second Call	Configure the performance of pressing the MFB key when a second call comes in.
Call Recording	After this is turned on, the voice of your call on other devices will be input to this unit, and you can record it with recording software.
Phone Type	When using a USB connection for the Unity phone, you need to modify this configuration.: Unify/Normal
Auto Answer when Undocked	Set whether to automatically answer incoming calls when the headset is removed from the base.
Open Line when Undocked	Set whether the headset will automatically go off-hook when the headset is removed from the base in standby mode.
Headset Busylight	When enabled, the headset LED indicator will show the call status.
Permanent Conference Mode	Set to use two headsets in a trainer/trainee situation.
Equalizer for calls	Select an audio preference to use for all calls.
Comfort Noise	Indicates to the other party that call is online by adding a weak and comfortable noise.
Hearing Protection	
Anti-Startle Protection	Select to automatically adjust the volume level in the headset to limit your daily exposure to excessive audio volume. The headset always provides protection against sound spikes.
Daily Noise Exposure	Select the decibel level above which the headset protects against sound spikes.

WH66/WH67 Basic Settings

SETTING	DESCRIPTION
General	
Bluetooth	Enable/Disable Bluetooth.
Device Name	User Defined
Discoverable Time	Set the duration of the device that can be discovered by other Bluetooth devices
Call Control with Softphone	Enable/Disable USB Call control
Date Format	Set the date display format
Time Format	Set the time display format
Busylight	Set the status of the Busylight.
Sound	
Headset Local Ringtone	Set whether a local ringtone is transmitted from the headset when a call comes from a device connected via USB.
Base Ring Volume	Set the base ringer volume when a call comes from another device connected via USB.
Local Ring Type	Select the local ringtone for incoming calls from USB-connected devices.
PC Softphone	
Headset Local Ringtone	Set whether a local ringtone is transmitted from the headset when a call comes from a device connected via USB
Base Ringtone Volume	Set the base ringer volume when a call comes from a device connected via USB.
Local Ring Type	Select the local rington for incoming calls from USB-connected devices.
Display	
Backlight Active Level	Set the screen brightness.
Backlight Time	Set the time for the screen do go off after no activity.
Screensaver Wait Time	Set the wait time for the screensaver to come on.
Screensaver Background	Set whether to display the built-in or customer screensaver.
Themes	



WH66/WH67 Advanced Settings

SETTING	DESCRIPTION
General	
Audio Bandwidth	Wideband provides better audio, and narrowband provides better battery life and higher density.
Wireless Range	Select the wireless range between the headset and base. If you experience signal interference from other wired devices, select Medium or Short.
Voice Guidance	Enable voice prompts or not.
Voice Guidance Language	Set voice guidance language
Mute Reminder	If you talk while your microphone is muted, the headset will alert you.
Mute Reminder Interval	After Mute's regular reminder is enabled, the interval period of the regular reminder.
USB Computer Audio	When controlling the headset on the base, how does the speaker on the base play the non-call audio from the USB device.
Audio Play when Docked	Select the audio output below when the headset is docked on the base.
Environmental Adaptation	Use this configuration to adjust the headset performance in different usage environments.
Music Mode	Turn on to optimize audio for music. Audio quality for calls is not affected by this setting.
Calling	
Call Device	Select the default call device: Deskphone/Softphone
PC Call Device	Set PC soft terminal call control focus: PC Softphone Teams/PC Softphone MaXUC
Call Priority	When you are in a call and a new call is presented on a different phone without any actions on the device, this setting determines which of the two active calls is routed to the headset.
MFB Once to Second Call	Configure the performance of pressing the MFB key when a second call comes in.
Call Recording	After this is turned on, the voice of your call on other devices will be input to this unit, and you can record it with recording software.
Phone Type	When using a USB connection for the Unity phone, you need to modify this configuration.: Unify/Normal
Auto Dial	Set whether to turn on automatic call-out function, after turning it on: Automatically dial out 5s after entering the number on the dial pad.
Auto Answer when Undocked	Set whether to automatically answer incoming calls when the headset is removed from the base.
Open Line when Undocked	Set whether the headset will automatically go off-hook when the headset is removed from the base in standby mode.
Handsfree when Docked	Use the speaker feature in the headset base when headset is docked.
Headset Busylight	When enabled, the headset LED indicator will show the call status.
Permanent Conference Mode	Set to use two headsets in a trainer/trainee situation.
Equalizer for calls	Select and audio preference to use for all calls.
Comfort Noise	Indicates to the other party that call is online by adding a weak and comfortable noise.
Noise Suppression	When enabled, suppresses the background noise of the sender and improves the signal to noise ratio.
Smart Noise Block	If enabled, significantly suppresses the background noise of the sender. Especially in the non-speech segment, it can eliminate the noise. Note that enabling this configuration may increase the voice delay.
Hearing Protection	
Anti-Startle Protection	Select to automatically adjust the volume level in the headset to limit your daily exposure to excessive audio volume. The headset always provides protection against sound spikes.
Daily Noise Exposure	Select the decibel level above which the headset protects against sound spikes.