Setting up CommandWorx App

+ Download CommandWorx from the Apple App Store
   or Google Play Store and install on your mobile device.
+ Tap Let's Get Started.
+ Tap Sign Up at the bottom of the screen.
+ Complete the registration form. Remember to use a strong password.
+ Accept the Terms and Conditions. Tap **Sign Up**.
+ Locate your main GigaSpire system. With the app, scan the QR code located on the bottom of the GigaSpire system.
+ Once the scan is complete, enter the Network Name (SSID) for the business and enter a secure password.
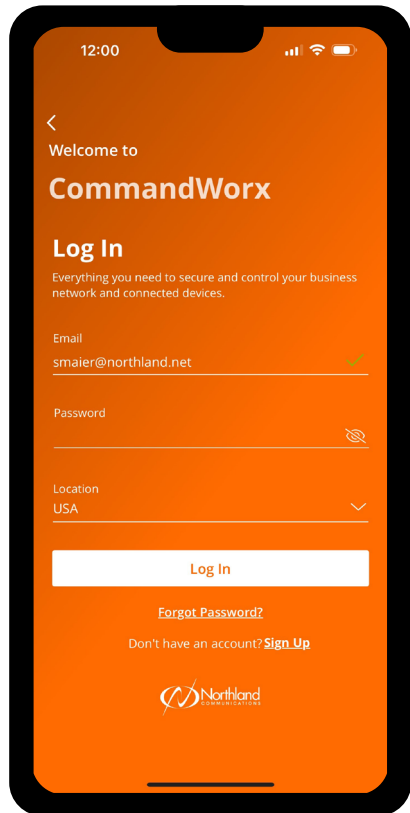

Network Set Up

SmartBiz delivers an integrated networking and security solution with four custom networks built in. Tap Networks to view networks, run a bandwidth test, view security and more.

Network Set Up for Business, Staff and Point-of-Sale

+ Tap Network from the Home screen.
+ Tap the plus sign.
+ Select the desired network.
+ Enter the Network Name (SSID) such as "Business Network" or "Staff Network".
+ Enter a secure Wi-Fi Password.
+ To share the network, tap Share Network. Tap **Share via Text** for additional sharing options such as email.
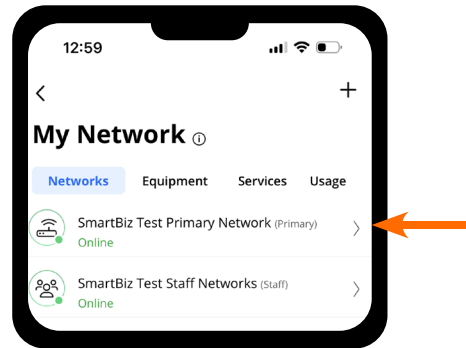
Point-of-Sale Network

+ The Point-of-Sale (POS) network does not broadcast the SSID by default.
+ Click **Edit** and toggle broadcasting on to temporarily broadcast the SSID to connect POS devices via Wi-Fi.
+ Toggle off broadcasting when finished.
+ Tap **Connect Device via WPS** to connect the POS device via Wi-Fi Protected Setup (if enabled on the device).

Customer Portal Set Up

Create a branded customer portal to provide free and secure Wi-Fi access.

+ Tap **Networks**.
+ Tap **Customer Portal** in the Shortcuts.
+ Tap the toggle to enable the **t**.

You may brand your customer portal with your business logo, colors, and an image.

+ Tap **Page Content**.
+ Enter the Network Name (SSID) your customers will see such as "Frankie's Café Wi-Fi".
+ Enter the Page Heading such as "Welcome to Frankie's".
+ Upload a cover photo (PNG or JPEG).
+ Add the URL to the terms of service for using the hotspot.
+ Enter Button Text such as Connect.
+ Click **Save**.
+ Tap **Preview Customer Portal** for a preview and edit as needed.
+ Tap **Branding**.
+ Upload your logo (PNG or JPEG).
+ Enter or select colors.
+ Tap **Save**.
+ Tap **Preview Customer Portal** for a preview and edit as needed.
+ View Network Access Hours instructions on back panel.
+ Tap **Customer Portal Visitors** to edit how often your customers must enter their name and email address to connect.

Network Resilience

+ To enable **Network Resilience**, tap **Network**, then tap the **Network Resilience** shortcut.
+ Tap the toggle next to Network Resilience to enable it.
+ Tap **Select Failover Device SSID** and select the hotspot name of the cellular backup device.
NOTE: The hotspot must be on and discoverable.
+ Enter the hotspot Password.
+ Tap **Connect to Hotspot**.
+ You will be notified when the connection is successful.
+ Select which business-critical networks will connect to the hotspot in the event of an outage.
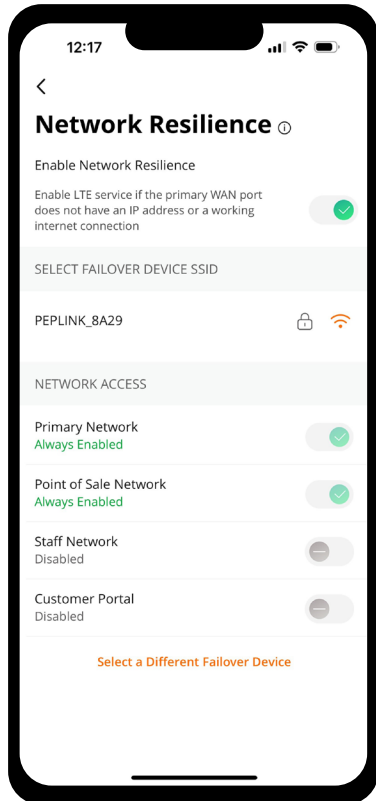
Network Access Hours

You may set hours/days that Wi-Fi access is available to customersand add time limits for length of access.

+ Select **My Network**.
+ Select the Customer Portal.
+ Under **Options**, select **Network Access Hours**.
+ Tap **Every day** to set a Start Time and End Time for all days of the week.
+ Tap **Custom** to create custom start and end times for each day of the week. Click on each day to edit the network access hours.
+ Click on a specific day to add a time limit such as 30 minutes.

Visit Northland University
for additional information,
videos and Set Up Manual.

Northland Communications

Syracuse	Holland Patent
1 Dupli Park Drive	9560 Main Street
Syracuse NY 13204	Holland Patent NY 13354

Need Help? Call us at 315-624-2033

Smart Biz™
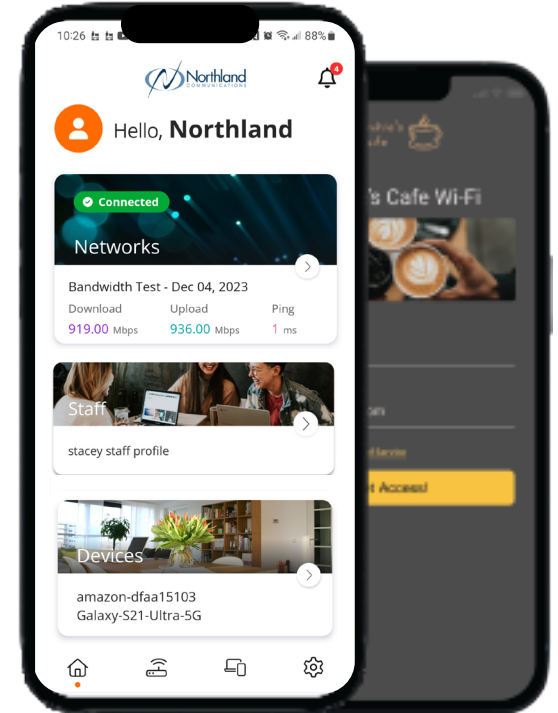
CommandWorx
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Visit www.northland.net
for additional information.

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