



MaX Webinar

Large Meeting Conference and
Presentation Tool

USER MANUAL



October 3, 2023

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THE MaX WEBINAR TOOL

A Subscriber can create webinars for up to 100, 200, 300 or 500 attendees depending on licensing, with up to 100 panelists able to share video. The other attendees are view-only, but can use a chat feature or participate in Q&A sessions and polls created by the host. Panelists can also be designated by the host. Panelists can share video and view questions and answers.

Webinars offer a registration process to track attendance, requiring attendees to register before they can view the webinar. Webinars can be branded. Subscribers creating a webinar have the option to upload a banner and logo that is used on invitation screens and emails sent out to participants.

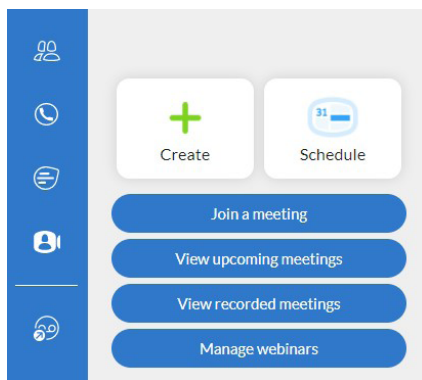
Webinar hosts can conduct in-meeting polls and Q&A sessions.

Webinar hosts can use the Report tab on the Webinar User Interface (UI) to generate a range of reports in .csv format, including reports showing the number of registrations or attendees for a particular webinar, the performance of the webinar (for example audio quality), and the results of any Q&As or polls conducted during the webinar.

Links to create a webinar are in both MaX UC and the CommPortal Web. Webinars cannot be managed from MaX UC Mobile or the Outlook Plugin.

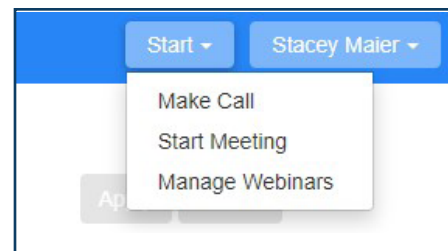
MaX UC DESKTOP

Click on the **MEETINGS** tab on the left of the MaX UC Desktop UI and select **MANAGE WEBINARS**.



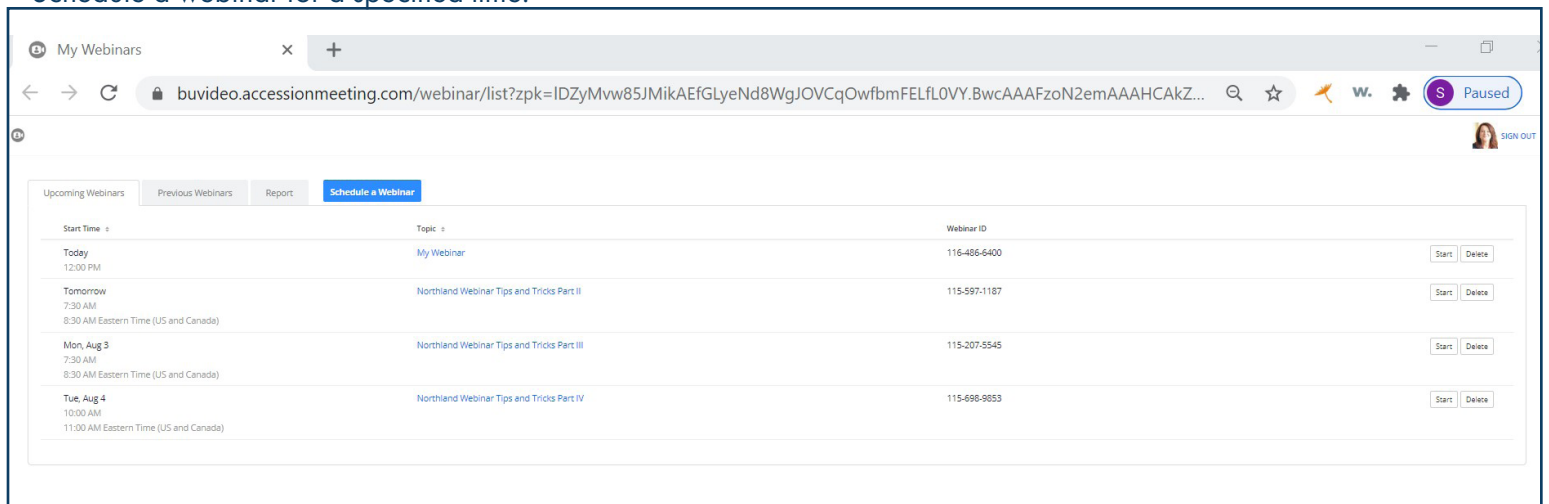
COMMPORTAL WEB

Click on **START** at the top of the CommPortal App and select **MANAGE WEBINARS**.



This will open the **My Webinars** page in your browser. The **My Webinars** page allows you to:

- + View any upcoming webinars that have already been scheduled.
- + View past meetings.
- + Pull various reports on your webinars.
- + Schedule a webinar for a specified time.



Need support? Connect with us at www.northland.net/support or Dial 4357 (HELP) or 315-671-6262 to speak to a Northland Representative

UPCOMING WEBINARS TAB

Start Time	Topic	Webinar ID	
Today 12:00 PM	My Webinar	116-486-6400	Start Delete
Tomorrow 7:30 AM 8:30 AM Eastern Time (US and Canada)	Northland Webinar Tips and Tricks Part II	115-597-1187	Start Delete
Mon, Aug 3 7:30 AM 8:30 AM Eastern Time (US and Canada)	Northland Webinar Tips and Tricks Part III	115-207-5545	Start Delete
Tue, Aug 4 10:00 AM 11:00 AM Eastern Time (US and Canada)	Northland Webinar Tips and Tricks Part IV	115-698-9853	Start Delete

The **Upcoming Webinars** tab displays all the webinars that you have scheduled for the future. You can start or delete the meetings from this tab. It includes the date, time, topic and Webinar ID.

To edit the details of a webinar, click on the webinar topic. This will open the **Manage Webinars** page. [Manage a Webinar](#).

PREVIOUS WEBINARS TAB

Start Time	Topic	Webinar ID	
Today 12:00 PM 1:00 PM Eastern Time (US and Canada)	Training Webinar	115-419-4563	Delete
Today 12:00 PM	My Webinar	116-486-6400	Delete
Today 7:30 AM 8:30 AM Eastern Time (US and Canada)	Northland Webinar	115-809-1036	Delete
Wed, Jul 29 2:30 PM 3:30 PM Eastern Time (US and Canada)	My Webinar	116-471-6846	Delete

The **Previous Webinars** tab displays past webinars. It includes the date, time, topic and Webinar ID. You can view and delete the meetings from this tab.

To edit or duplicate the details of a webinar, click on the webinar topic. This will open the **Manage Webinars** page. [Manage a Webinar](#).

REPORT TAB

Upcoming Webinars Previous Webinars Report **Schedule a Webinar**

Step 1: Select Report Type

Registration Report Attendee Report Performance Report Q&A Report Poll Report

Step 2: Choose a Webinar

Step 3: Generate Report

The **Report Tab** is where you can retrieve .csv file reports on the following:

- + **Registration:** Displays a list of registrants and their registration details.
- + **Attendee:** Displays details about each attendee.
- + **Performance:** Displays engagement statistics on registration, attendance and feedback.
- + **Q&A:** Displays questions and answers from the webinar.
- + **Poll:** Displays each attendee poll result.

NOTE: Attendee Report, Performance Report, Q&A Report and Poll Report are available after the webinar has ended. [See Webinar Reports.](#)

SCHEDULE A WEBINAR TAB

The **Schedule a Webinar** tab is where the details for the webinar are determined and the invitation created. See [Schedule a Webinar](#) for details on how to schedule a webinar.

My Webinars > Schedule a Webinar

Schedule a Webinar

Topic

Email

Description (Optional)

When

Duration hr min

Time Zone

Recurring webinar

Registration Required

Webinar Password Require webinar password

Video Host On Off

Panelists On Off

Audio Telephone Computer Audio Both

Dial from United States of America [Edit](#)

Webinar Options Q&A

Enable Practice Session

Only authenticated users can join

Record the webinar automatically on the local computer

SCHEDULE A WEBINAR

On the **Schedule a Webinar** tab, enter the details of the webinar. Once **Schedule** is selected at the bottom, additional settings will be displayed on the **Manage Webinar** page.

Below is the breakdown of the **Schedule a Webinar** tab by section.

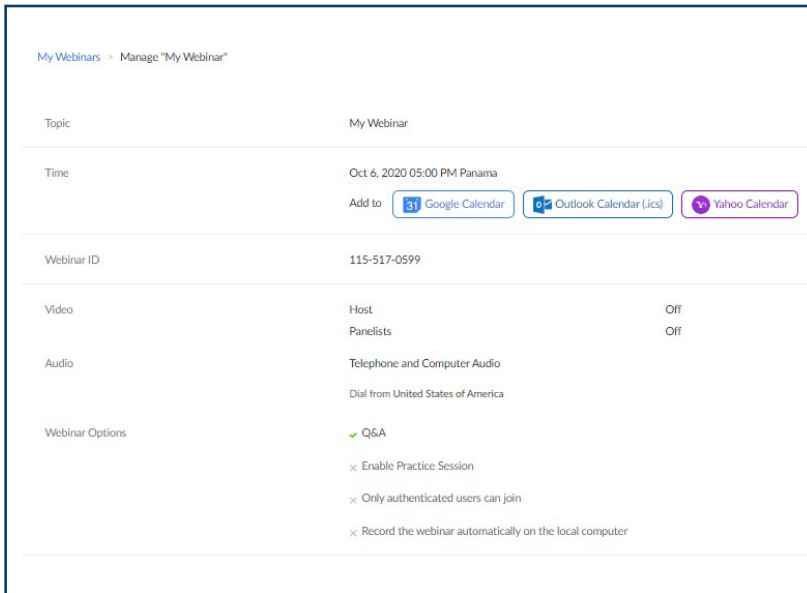
The screenshot shows the 'Schedule a Webinar' form with the following sections and fields:

- Topic:** Running a Successful Webinar Part V
- Email:** smater@northland.net
- Description (Optional):** Explore the advanced tools of the Webinar application.
- When:** 07/30/2020, 3:00 PM
- Duration:** 1 hr 0 min
- Time Zone:** (GMT-4:00) Eastern Time (US and Canada)
- Recurring webinar:**
- Registration:** Required
- Webinar Passcode:** Require webinar passcode 342330
- Video:** Host On Off; Panelists On Off
- Audio:** Telephone Computer Audio Both; Dial from United States Edit
- Webinar Options:** Q&A; Enable Practice Session; Only authenticated users can join; Record the webinar automatically on the local computer
- Buttons:** Schedule, Cancel

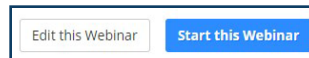
- + Enter a webinar topic.
- + Enter the host email address.
- + Create a webinar description.
- + Select the date and time.
- + Enter the duration.
- + Select the dropdown to enter the time zone if different from the default.
- + If the webinar is going to be recurring, select the box next to Recurring webinar.
- + If attendees will be required to register for the webinar, check **Required**. [Manage a Webinar](#) for more information on attendee registration.
- + If a password will be required for attendees, select the **Require Webinar passcode** box. Use the one provided or enter the required password of your choosing in the pop up.
- + Select whether video will be on or off for host and panelists at the start of the webinar.
- + Choose audio options for the webinar. The default is both and is the recommended setting.
- + By default allowing questions and answers is on. To turn off the option, uncheck the box.
- + Only authenticated users can join, restricts attendees to those that have a user name and password for the Webinar. This is not recommended as it restricts attendees that would join via the invite without logging in.
- + To record the webinar automatically, select the **Record webinar automatically on local computer**. Optionally the webinar can be recorded from the task bar in the meeting window once it is started.
- + When all fields are complete, select **Schedule**. This will bring up the **Manage Webinar** page.

MANAGE A WEBINAR

Once **Schedule** has been selected, the **Manage Webinar** page is displayed. This is broken down below by section.

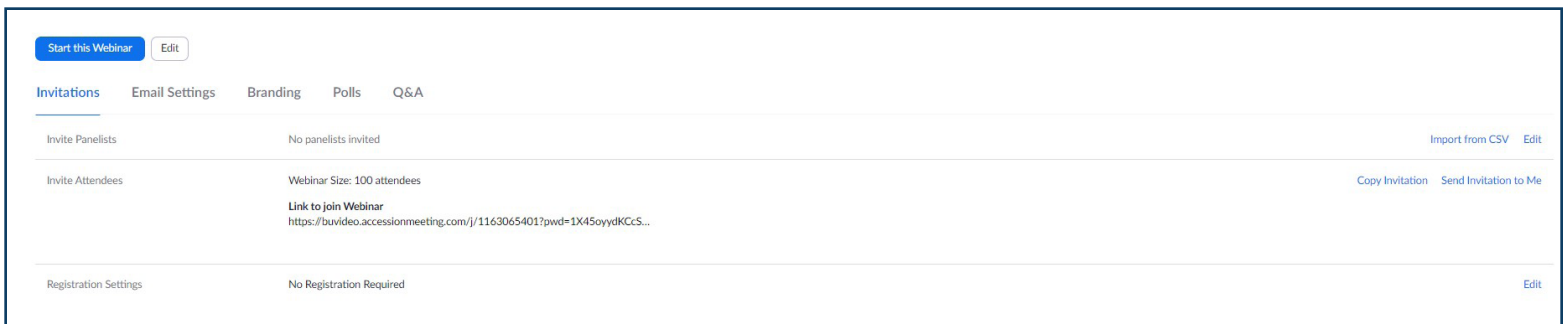


The top section is a summary of the **Schedule a webinar** section that was just completed. You can edit these details at any time. There is also a place after the date and time to add the webinar to a Google, Outlook or Yahoo calendar. To the far right, are options to edit the webinar details or start the webinar.



The next section contains tabs that provide advanced settings to manage the webinar.

INVITATIONS TAB



- + **Invite panelists** opens an invitation window to enter panelist names and email addresses. Select **Edit** to open the invitation.
- + **Invite Attendees** displays the number of available webinar licenses and gives the options to copy the invitation to paste into an email or chat or to email the invitation to yourself and forward it from your email to others.
- + **Registration Settings:** edits the registration requirements. Select **Edit** to view the options. See [Registration Settings](#).

Registration

Registration Questions Custom Questions

Registration

Required

Approval

Automatically Approve
Registrants will automatically receive information on how to join the webinar.

Manually Approve
The organizer must approve registrants before they receive information on how to join the webinar.

Notification

Send an email to host when someone registers

Other options

Close registration after event date

Restrict number of registrants

Allow attendees to join from multiple devices

Show social share buttons on registration page

Tracking Pixel

Tracking pixels are little 1x1 pixel images that allow you to keep track of how many users visit your website or see your advertisement.

Add to registration page (Optional)

Example:

Add to registration successful page (Optional)

Example:

Registration Settings:

- + Select from existing questions to include in your registration, or create your own custom questions.
- + Will attendees be required to pre-register for the webinar.

If attendees are required to pre-register:

- + Will approval be automatic or controlled manually.
- + Does the host want to receive a notification email when attendees have registered.

Other options:

- + Close the registration after the event date.
- + Restrict the number of registrants.
- + Allow attendees to join from multiple devices.
- + Show social share buttons on registration page to allow attendees to share the event.

Tracking Pixels - are little pixel images that allow you to keep track of how many users visit your website or see your advertisements. If you use this kind of service you can add them to the registration.

NOTE: When registration is required, the option to create a different registration link for source tracking is available.

When all information is complete, select **Save All**.

EMAIL SETTINGS TAB



The Email Settings tab contains settings for emails related to the webinar.

Invitations	Email Settings	Branding	Polls	Q&A
Select Email Language: English				
Email Contact: Stacey Maier, smaier@northland.net				
Invitation Email to Panelists				
Confirmation Email to Registrants Send upon registration				
No reminder email to Attendees and Panelists				
No follow-up email to Attendees				
No follow-up email to Absentees				

- + Select the language the email is to be sent in.
- + Who will receive emails regarding registration and general questions. Usually the host, a co-host or a panelist.
- + Send email invite to attendees designated as panelists.
- + Send confirmation email to attendees and panelists when they register.
- + Send a reminder email to attendees and panelists. Choose to send it 1 hour, 1 day or 1 week prior to the webinar.
NOTE: The reminder email will come from noreply@accession.northland.net
- + Send a follow up email to attendees after the webinar, thanking them for attending.

BRANDING TAB

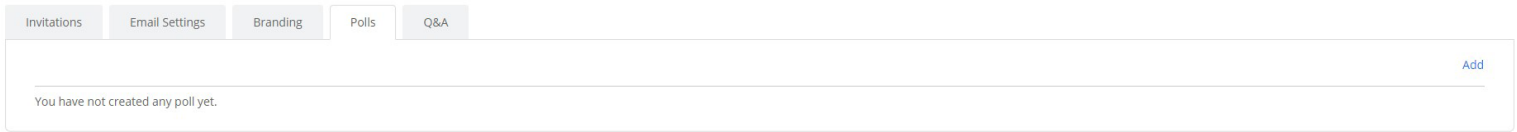
The Branding tab permits a banner and/or logo to be added to the registration and invite and to customize theme colors and URL descriptions.

Invitations	Email Settings	Branding	Polls	Q&A
Title	Webinar Registration			
Banner	Your banner is displayed at the top of your invitation page. Upload Image requirements: <ul style="list-style-type: none">• GIF/JPG/JPEG or 24-bit PNG• The maximum dimensions: 1280px by 1280px			
Logo	Your logo is displayed on the right side of the webinar topic on your invitation page, registration page, and in the email invitation to the webinar. Upload Image requirements: <ul style="list-style-type: none">• JPG/JPEG or 24-bit PNG• The maximum dimensions: 600px by 600px			
Speakers	You can add information for up to 3 speakers in your webinar. Attendees see the speaker information in the email invitation and on the registration page. Add a speaker			
Theme	You can choose the theme colors for your webinar registration page from a predefined set, or you can define your own set of theme colors. <div style="border: 1px solid #ccc; padding: 5px; display: inline-block;"><p>Header Text</p><p>Button</p></div> <p>Default</p>			
Post Attendee URL				
Post Webinar Survey	Meeting will open a survey page in attendees' browsers after leaving the webinar			
Social Media Share Description	You can customize the short description that will appear on the registration post to Facebook and LinkedIn Welcome! You are invited to join a webinar: My Webinar. After registering, you will receive a confirmation email about joining the webinar. <input checked="" type="checkbox"/> Include the uploaded logo or banner			

- + Upload a logo or picture that will display as a banner at the top of your invitation page.
- + Upload a logo that will be displayed on the right side of the webinar topic on the invitation page, registration page and the email invite to the webinar.
- + Add information for up to 3 speakers in the webinar. Attendees see the speaker information in the email invitation and on the registration page.
- + Change the theme color on the registration page.
- + Choose to post the Attendee URL on Social Media.
- + Create a post-webinar survey using your favorite survey application, such as Survey Monkey.
- + Enter the URL to have the survey emailed to attendees at the conclusion of the webinar.
- + Customize the Social Media description and select to include your logo or banner.

POLLING TAB

The Polling tab is where polls are created prior to the start of the webinar.



Select **Add** on the far right to begin creating the poll. A question and answer template is displayed.

- + Double click **Untitled Poll** and provide a name for the poll.
- + Enter the first question.
- + Select the answer type: Single Choice (Yes/No, True/False) or Multiple Choice.
- + Enter the answers.
- + When adding additional questions, select **+ Add Question**.
- + When the poll is complete, select **Save**.

The poll will be available during the webinar and can be launched at any time.

Q&A TAB

The Q&A tab is where permissions for attendee questions and answers are set. To view setting options select **Edit** on the far right.

- + **Allow anonymous questions:** Allow attendees to ask questions without revealing their identity.
- + **Allow attendees to view:** Choose how you want questions displayed to attendees.
Answered questions only: Displays only those questions that have been answered by a host/cohost.
All questions: When All Questions is used, you can give attendees the option to **Upvote** (raises the priority of the question) or **Comment** on a question.

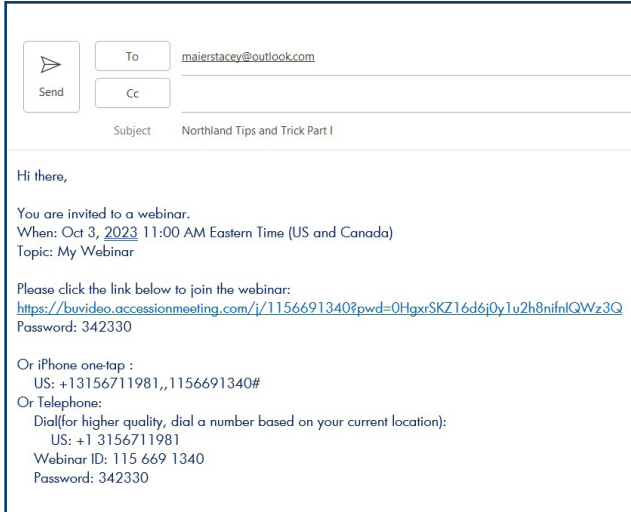
IMPORTANT NOTES: All above settings are per Webinar. Each time a new webinar is created, the settings for that Webinar will need to be set.

Once all the information is complete and saved in the Webinar, you can close it. Remember to send registration and/or invite to yourself or copy it to send via chat, text or add to Social Media.

JOIN A WEBINAR

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To join a scheduled webinar, do one of the following from the calendar invite.



The screenshot shows an Outlook calendar invite for a webinar. The header includes a 'Send' button, a 'To' field with the email address 'maierstacey@outlook.com', a 'Cc' field, and a 'Subject' field with the text 'Northland Tips and Trick Part I'. The main body of the invite contains the following text:

Hi there,

You are invited to a webinar.
When: Oct 3, 2023 11:00 AM Eastern Time (US and Canada)
Topic: My Webinar

Please click the link below to join the webinar:
<https://buvideo.accessionmeeting.com/j/1156691340?pwd=0HqxrSKZ16d6j0y1u2h8nifnIQWz3Q>
Password: 342330

Or iPhone one-tap :
US: +13156711981,,1156691340#

Or Telephone:
Dial(for higher quality, dial a number based on your current location):
US: +1 3156711981
Webinar ID: 115 669 1340
Password: 342330

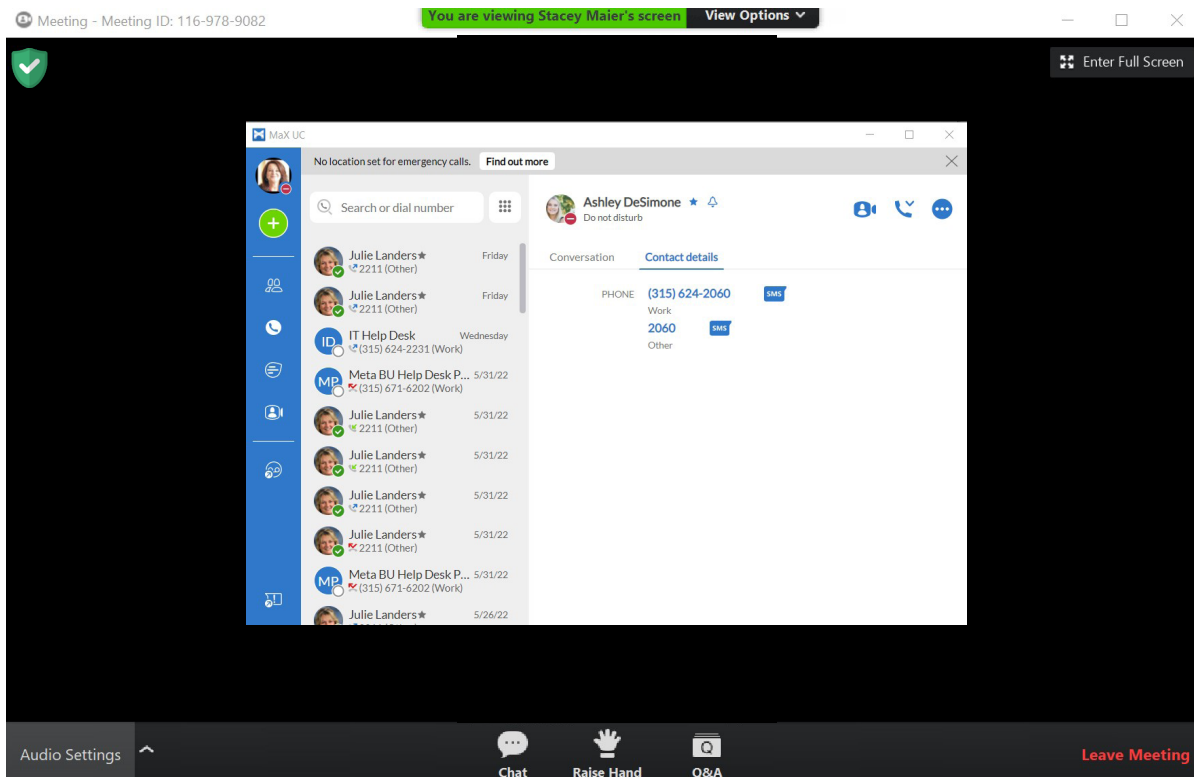
- + Click on the meeting URL.
- + From any telephone, dial the telephone number for the webinar and when prompted, enter the Meeting ID.
- + From a room system, dial the code listed for the webinar and when prompted, enter the Meeting ID.

ATTENDEE WEBINAR WINDOW

The attendee webinar window opens when the host joins the meeting.

Webinar attendees will only see video and screen sharing from the host, co-host and panelists (when the host has allowed the panelist to share their video).

The attendee webinar window displays fewer options than the host, co-host and panelist webinar window.



The following options are available in the Participant Window:

UPPER LEFT

Lock indicates the Meeting is using an end to end encryption connection for security purposes.

UPPER RIGHT

Enter/Exit Full Screen toggles the meeting window in and out of full screen display.

BOTTOM TASK BAR (from left to right)

Audio Settings to select and test your speaker.

Chat Opens the chat options for the webinar. When enabled by the host, you can chat with either the host and panelists or with all attendees, host and panelists.

Raise Hand displays a raised hand next to the attendee name on the host and panelist(s) window.

Q&A when enabled by host, opens up a Q&A panel to allow attendees to enter questions and host and panelists to respond.

Leave Meeting removes you from the meeting. You will get a confirmation window and you must confirm in order to exit the meeting.

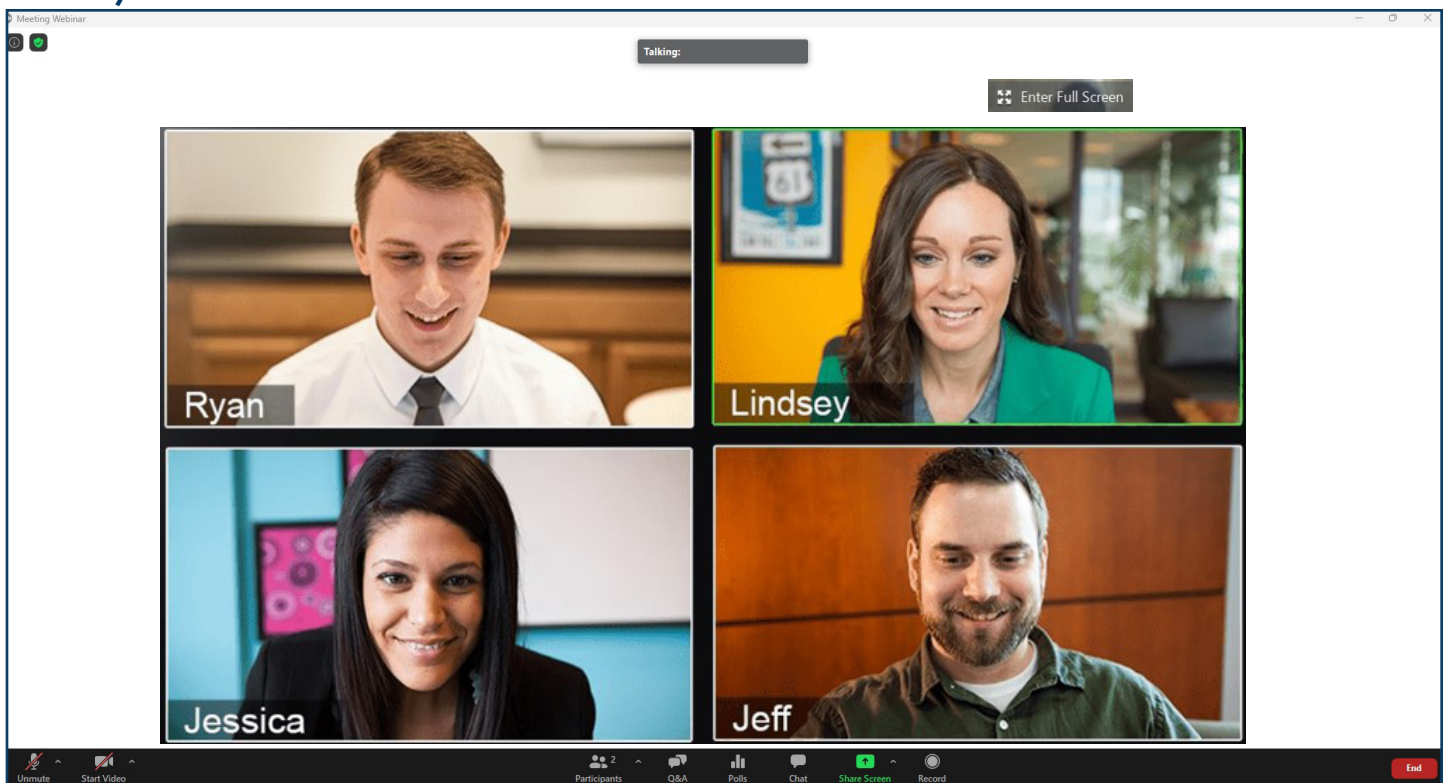
HOST A WEBINAR

Whether you are the host that organized the webinar or a panelist, the meeting window appears the same. The panelist will not see the option to launch polling.

Join a scheduled meeting from the meeting invite:

- + Click on the Webinar URL.
- + Dial the telephone number for the meeting and enter the Webinar ID when prompted.
- + From a room system, dial the code listed in the invite for the webinar and enter the Webinar ID when prompted.

HOST / PANELIST WEBINAR WINDOW



The following options are available in the Host Window:

UPPER LEFT

Meeting Information To Display meeting information, click  to display the meeting ID, passcode and meeting link

Security indicates the Meeting is using an enhanced encryption connection for security purposes.

UPPER RIGHT

Enter/Exit Full Screen toggles the meeting window in and out of full screen display.

CENTER

Hosts, Cohosts and Panelists can view each others video or screen shares.

HOST / PANELIST WEBINAR WINDOW

BOTTOM TASK BAR (from left to right)

The **Task Bar** provides information and options regarding host control of the webinar.

Mute/Unmute to mute or unmute the audio.

Stop/Start Video to toggle the video on or off.

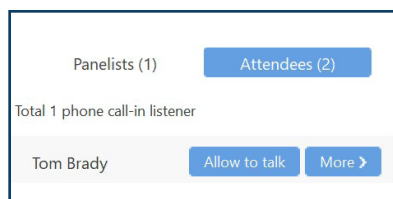
Participants displays the panelist and attendee lists. Click on it to view additional participant management tools. The host Participant window has two tabs, one for host/panelists and one for attendees.

Attendee Tab

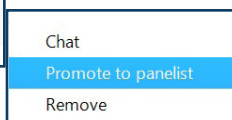


Hover over a participant on the Attendee tab to view more options.

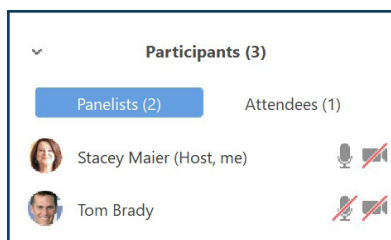
- + Select **Allow to Talk** to unmute the attendee.
- + Select **More** to see additional options.



- + Open a chat window with attendee.
- + Promote the attendee to a panelist.
- + Remove the attendee from the webinar.



Panelist Tab



- + **Microphone** to mute/unmute a panelist.
- + **Video** to show/hide a panelist's video.

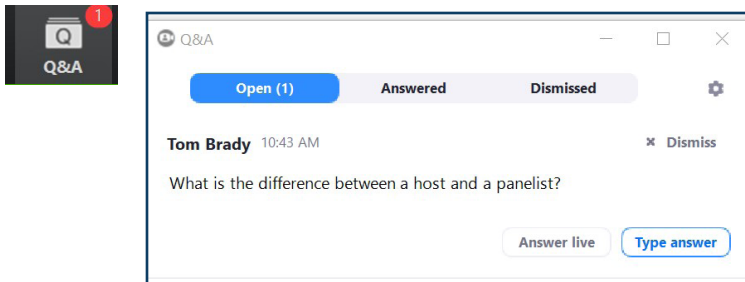
Hover over a panelist and select **More** to view the following additional options:

- + Open a chat window with panelist.
- + Make a panelist the host.
- + Make a panelist a co-host.
- + Change the panelist role to attendee.
- + Block the panelist from being able to record the webinar.
- + Place the panelist on hold.
- + Remove the panelist from the webinar.

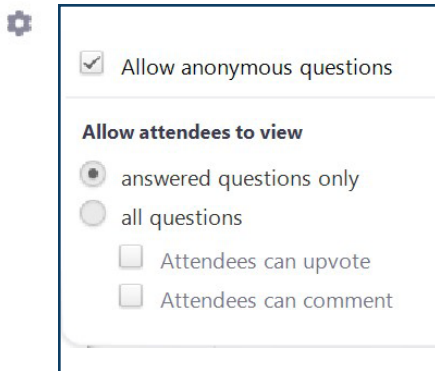
NOTE: A co-host has all of the same abilities as a host. A panelist can screen share, view and respond to Q&A and mute/unmute attendees, but cannot launch polls or move attendees to different roles.

BOTTOM TASK BAR (continued)

Q&A is where the host and panelists can view and manage questions that come in from the attendees. When there are new questions, a red circle with the number of new questions is seen on the Q&A on the task bar. Select the **Q&A** icon to view the question and answer panel. The panel is divided in to three tabs: Open, Answered and Dismissed.



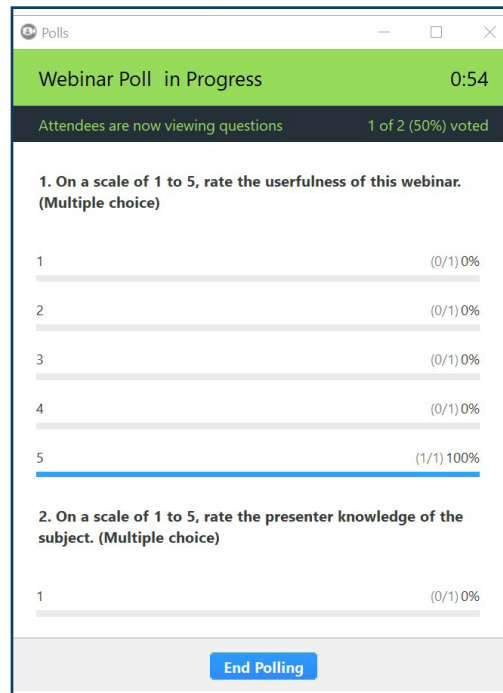
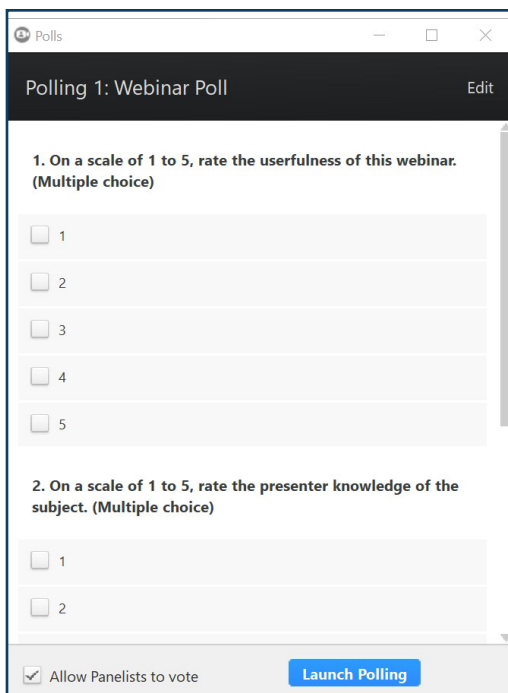
- + Hover over a question to view and select **Dismiss**.
- + Select **Answer live** to indicate the question was answering during the webinar discussion.
- + Select **Type answer** to respond to the question in Q&A view.
- + Select the tool gear to view additional options. (see below)



- + **Allow anonymous questions** when selected prevents attendees from seeing the who is asking questions.
- + **Allow attendees to view:**
 - answered questions only** displays only the questions with typed answers in attendee Q&A window.
 - all questions** displays all the questions that have been asked by all attendees. When this option is selected, attendees can also be allowed to upvote or comment on questions.

Polls launches a previously created poll for the specific webinar or launches the poll template so a poll can be created.

Select **Launch Polling** to begin the poll. Attendees will receive the poll. As the poll is completed, the Host will be able to see the responses. Responses are anonymous. To end the poll, select **End Polling**.

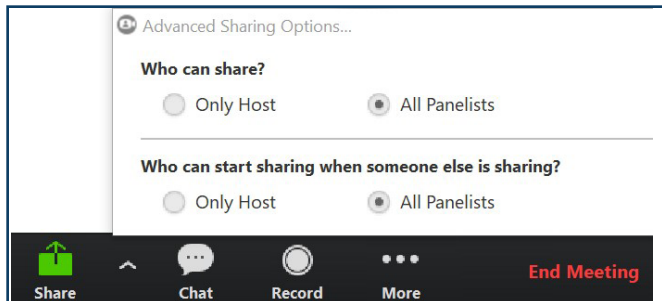


HOST WEBINAR WINDOW - SCREEN SHARE

BOTTOM TASK BAR (continued)

14

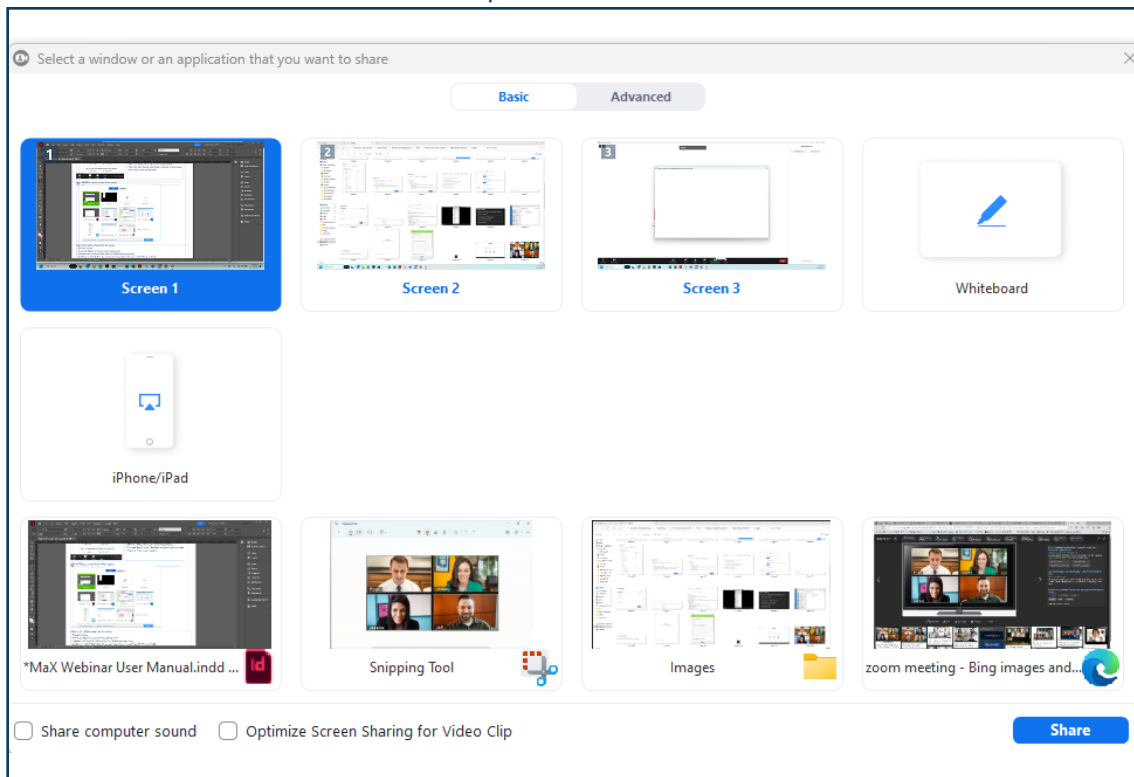
Share opens up the share window to enable you to share your screen or parts of your screen with attendees.



Click the arrow next to share for advanced sharing options.

- + Who can share: Host only or host and panelists
- + Who can start sharing when there is already a share open, Host only or host and panelists.

Select SHARE to see the screen share options.



Select what will be shared from this screen:

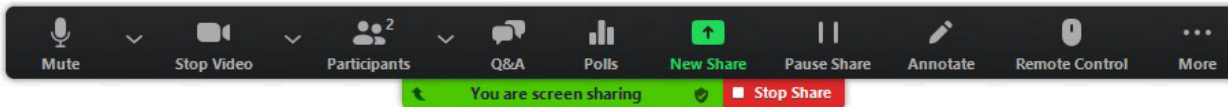
- + Screen 1 (The main screen).
- + A second display or monitor when being used.
- + A whiteboard (a clean blank slate for collaboration purposes).
- + An iPhone or iPad (follow the screen mirroring options for your model iPhone or iPad).
- + An application (such as MaX UC or Teams).
- + A document.

IMPORTANT: When sharing videos such as YouTube, select Share computer sound and optimize for full screen video clips.

+ Select Share.

ADDITIONAL SCREEN SHARE OPTIONS

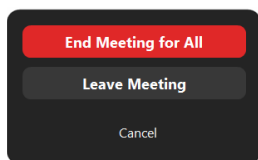
Once in **Screen Share** mode, hover near the top to view additional share options.



- + **Mute/Unmute** toggles the audio on/off.
- + **Stop/Start Video** toggles the video on/off.
- + **Participants** displays the same participant options as the option at the bottom of the display.
- + **Q&A** displays the Question/answer section.
- + **Polls** Displays associated polls or lets you create a new poll.
- NOTE:** If you did not allow for Q&A or Polls when you created the webinar, you will not see these options.
- + **New Share** changes what is being shared on the screen.
- + **Pause Share** temporarily pauses the shared screen.
- + **Annotate** brings up options for host or participants to notate on the shared screen.
- + **Remote Control** gives control of the mouse to another meeting participant.
- + **More** displays additional meeting options. See below.

Chat	Alt+H
Record	Alt+R
Meeting Info	
Disable Annotation for Others	
Hide Names of Annotators	
Hide Video Panel	
Hide Floating Meeting Controls	Ctrl+Alt+Shift+H
Share computer sound	
Optimize Share for Full-screen Video Clip	
End	Alt+Q

- + **Chat** opens the Chat window.
- + **Record** records the meeting.
- + **Meeting Info** displays the meeting ID, passcode and link.
- + **Disable annotation for Others** prevents other participants from annotating the shared screen.
- + **Show/Hide Names of Annotators** toggles annotators names on or off screen.
- + **Show/Hide Video Panel** toggles the video panel of the webinar on/off.
- + **Hide Floating Meeting Controls** hides the floating meeting panel (screen share options). Press **Escape** to show them again.
- + **Optimize Share for Fullscreen Video Clip** provides the best quality when sharing a video.
- + **Share Computer Sound** share the sound from your computer when you are sharing a video.



- + **End Meeting for All** ends the meeting for all participants.
- + **Leave Meeting** exits the meeting for yourself only.
- NOTE:** As the host, for the meeting to continue, you will need to assign a new host before you leave.
- + **Cancel** returns you to the meeting.

Select **Stop Share** to end the screen share.

IMPORTANT: Call recording and video call recording laws from each state and country will differ from one another. They will require either One-Party consent or All-Party consent. Northland does not offer legal advice, you should consult your legal counsel for guidance on the compliance activities that are appropriate for your organization.

WHITE BOARD OPTIONS

When you share a Whiteboard, it is a blank slate. The host and/or panelists can draw, write and type on it. Hover near the top to view the whiteboard options.



- + **Select** selects items on the board.
- + **Text** creates a text box to enter text into.
- + **Draw** gives options to draw various lines and shapes.
- + **Spotlight** displays a red pointer that you can move around the screen.
- + **Eraser** erases text and drawings.
- + **Format** provides a color pallet to change your font and drawing colors.
- + **Undo** undoes the last action.
- + **Redo** reverses the last Undo action.
- + **Clear** clears the whiteboard of *all* drawings and writing.
- + **Save** saves the whiteboard to a file in MaX UC. It can be viewed from the Meetings tab in MaX UC under **View Recorded Meetings**.

IPHONE / IPAD SCREEN SHARING OPTIONS

When you choose to share your iPhone Screen, you will be prompted with a set of instructions. Depending on which model iPhone you have, the process may vary slightly from the ones displayed. Follow the instruction for “mirroring” for your model iPhone.

Your PC and iPhone must be on the same Wi-Fi network.

When the steps are complete, everything you do on your iPhone will be shared on the Meeting screen.

PC VIEW

IPHONE VIEW

MEETING VIEW

On your iPhone or iPad:

you will be prompted with a set of instructions. Depending on which model iPhone you have, the process may vary slightly from the ones displayed. Follow the instruction for “mirroring” for your model iPhone.

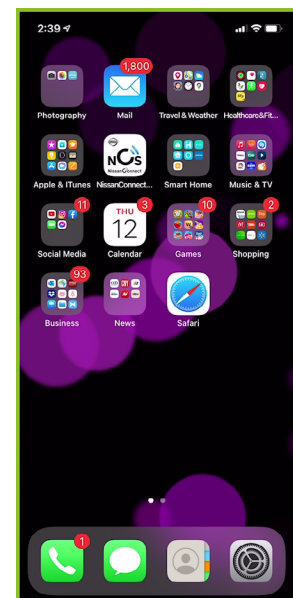
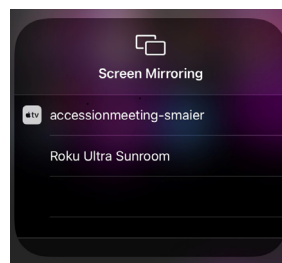
1. Connect to Wi-Fi network **Fire House 1**

2. Tap  **Screen Mirroring**

How to find it: swipe down from the top right corner of the screen
On iOS 11 or earlier, swipe up from the bottom of the screen

3. Choose **accessionmeeting-smaier**

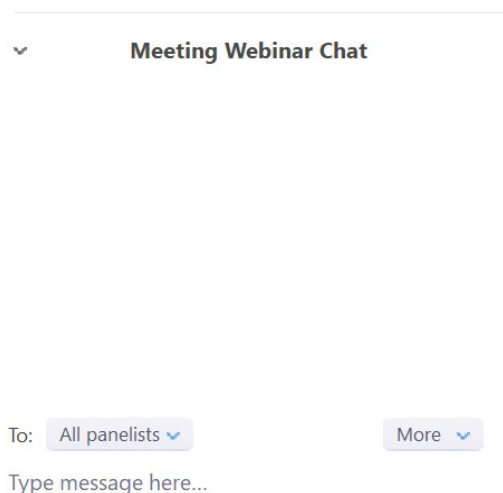
Don't see it? Restart your device



HOST WEBINAR WINDOW

BOTTOM TASK BAR (continued)

Chat opens the chat window.

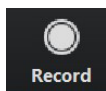


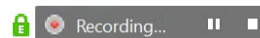
- + Enter chat in the **Type message here** window and press Enter.
- + Select the dropdown next the **All panelists** to choose who can view chats.

- ✓ All panelists
- All panelists and attendees

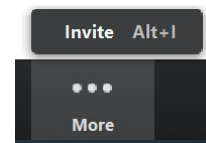
- + Select the dropdown next to **More** to choose **change panelist and attendee options or save the chat**.

- Save chat
- Allow attendees to chat with:
 - No one
 - All panelists
 - ✓ All panelists and attendees

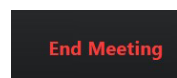
 **Record** will begin recording the webinar. When recording is in progress you will see the recording tools in the upper left of the screen. You can pause or end the recording at any time.



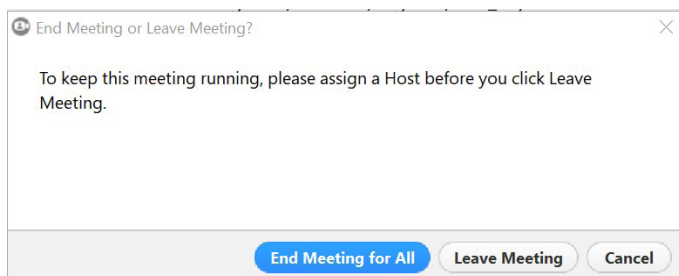
When the meeting is ended, the recording will automatically be converted and saved, and it's file location will open automatically.



More displays any additional options that did not fit on the task bar. In this case **Invite** is displayed to open the invite window.



End Meeting displays the Host options for ending the meeting. As the Host, if you leaving the meeting rather than ending it, you must designate a new host.



WEBINAR REPORTS

There are several reports available with the Webinar tool. To access reports, in MaX UC, go to **Meetings > Manage Webinars** and select the **Report** tab.

Available Reports:

- + **Registration Report** displays the attendees that have registered for the selected webinar.
- + **Attendee Report** displays the list of attendees for the selected webinar.
- + **Performance Report** provides an overall summary for the selected webinar including start time, duration, number of attendees registered, number attending and number of questions asked.
- + **Q&A Report** displays the questions asked according to attendee and if the answer was a typed response. The answer will also be displayed.
- + **Poll Report** displays the completed polls per attendee for the selected webinar.

+ From the Report Tab, select the report to display.

A list of webinars are displayed for which the selected report is available.

+ Select Generate CSV Report.

The report will be downloaded as a .csv file to view and work with.

Date	Time	Topic	Webinar ID	Registrations
Aug 04, 2020	02:00 PM	Northland Webinar-Tips and Tricks Part X	116-096-0366	0
Aug 04, 2020	12:00 PM	My Webinar	115-775-2774	0
Aug 04, 2020	10:00 AM	Northland Webinar-Tips and Tricks Part IV	115-698-9853	5
Aug 03, 2020	04:00 PM	Hosting a Successful Webinar	115-504-6406	0
Aug 03, 2020	02:45 PM	Host a successful webinar	115-978-9082	0
Aug 03, 2020	02:15 PM	How to host a successful Webinar	115-880-6398	0
Aug 03, 2020	02:00 PM	My Webinar	115-301-2799	0
Aug 03, 2020	02:00 PM	My Webinar	116-692-2434	0
Aug 03, 2020	02:00 PM	Host a Successful Webinar - Part IV	116-664-9710	1
Aug 03, 2020	02:00 PM	My Webinar	116-413-3517	0
Aug 03, 2020	10:00 AM	My Webinar	116-320-2095	0
Aug 03, 2020	07:30 AM	Northland Webinar-Tips and Tricks Part III	115-207-5545	0

Topic	Webinar ID	Scheduled Time	Duration (minutes)	# Register	# Cancelled
Northland Webinar Tips and Tricks Part IV	115-698-9853	8/4/2020 10:00	30	5	0

First Name	Last Name	Email	Registration Time	Approval Status
Julie	Landers	jlanders@northland.net	7/30/2020 10:54	approved
Stephany	VanDyke	svandyke@northland.net	7/30/2020 10:55	approved
John	MacLean	jmaclean@northland.net	7/30/2020 10:56	approved
Rachel	Barnard	rbarnard@northland.net	7/30/2020 11:04	approved
Tom	Brady	maierstacey@outlook.com	8/4/2020 8:39	approved