

Numbers, Passwords and Pins Definitions and Requirements

Quick Reference Guide



Below are the definitions and requirements for the various Business Unlimited pins and passwords.

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| Subscriber Number: | User's 10-digit telephone number. Used to log into MaX UC, desk Phone, CommPortal and Voice Mail. Each user has their own 10-digit subscriber number. |
| EAS Pin: | Used to log in to voicemail from a telephone. Consists of digits only. <ul style="list-style-type: none">+ Must be between 6 and 20 characters long.+ Cannot have a single digit repeated more than 2 times in a row.+ Cannot be a numeric sequence, e.g. 12345 or 54321.+ Cannot contain, or match part of, the telephone number or email associated with the account. |
| EAS Password: | Used to log in to Desk Phone, CommPortal, Admin CommPortal, and MaX UC applications. <ul style="list-style-type: none">+ Must be between 8 and 20 characters long.+ Cannot have a single digit repeated more than 2 times in a row.+ Must have at least 1 digit.+ Must have at least 1 letter.+ Must have at least 1 special character.+ Cannot be a numeric sequence, e.g. 12345 or 54321.+ Cannot contain, or match part of, a telephone number or email associated with the account. <p>NOTE: The System Administrator can log into the Admin Portal using the same credentials as they use to log into their Subscriber CommPortal.</p> |
| Participant Code: | Given to "meet me audio conference" participants to dial in to the conference. This is initially assigned by Northland Communications. A new code can be generated by the moderator after the initial log in. |
| Moderator Code: | Used by the "meet me audio conference" moderator to log in to the conference and the conference manager web page. The web page allows the moderator to control the call, participants and make changes to the conference settings. |
| ICM (Incoming Call Manager): | This number is used by the System Administrator to control time of day routing changes. |
| Group Pilot Number: | When a hunt group is programmed in the system, this is the lead telephone number assigned to the group. |
| Easy Attendant Number: | The 10-digit telephone number used to manage the Easy Attendant in the Admin CommPortal. It can also be used to log in to the Easy Attendant Manager only if certain people will only be administering the Easy Attendant and not other system information. |
| Premium Attendant Number: | The 10-digit telephone number used to manage the Premium Attendant in the Admin CommPortal. It can also be used to log in to the Premium Attendant Manager only if certain people will only be administering the Premium Attendant and not other system information. |